


## ABOUT YOUR STATEMENT OF ACCOUNT

We would like to highlight some important sections of your 2020 Statement of Account. As your plan's Maturity Date is in the past, it is important for you to review your statement in its entirety so that you are aware of the important details and deadlines for withdrawing the funds from your plan. The following list will help you to familiarize yourself with your statement:

- The rates of return in Table 2 of the Hypothetical Illustration of Benefits section have been updated to 3%, 4% and 5% to illustrate future income growth based on the Heritage Plans' most recent investment returns over the past ten years.
- On the back page of your statement, you will find important information regarding your plan, an account details section that provides you with a financial breakdown of your plan's assets and a transaction section detailing any transactions that were made to your plan during the reporting period.

## HOW TO READ YOUR STATEMENT OF ACCOUNT

Use the guide below to help you read your statement.



**Contract # 9999999**

Mr. John Sample  
 Mrs. Jane Sample  
 123 My Road  
 Toronto, Ontario A1B 2C3

**To request funds from your plan,**  
 login to your subscriber online account at [knowledgefirstfinancial.ca](http://knowledgefirstfinancial.ca) by selecting the Heritage Plans option and click on "Receive Funds From My Plan(s)".

**Or, to discuss options for your plan,**  
 contact us today at 1 800 363-7377 or by email at [contact@kff.ca](mailto:contact@kff.ca)

**1** **2020 Hypothetical Illustration of Benefits: Assumptions and Explanatory Notes**

This hypothetical illustration assumes that you entered into an agreement to contribute to the Heritage Plans for your beneficiary according to the contribution schedule applicable to your plan and that your plan matured under the self-determined option. The purpose of a hypothetical illustration is to provide you with information about your plan to assist in planning to save for your beneficiary's post-secondary education. This is an illustration only, which contains hypothetical data and is based on a number of assumptions that cannot be predicted.

**Table 2** includes the amounts of income earned in your plan to date and estimates future income growth based on investment returns over a ten-year period of 3%, 4% and 5%. The future income growth is calculated to the expiry date of your plan. **This hypothetical illustration is not a guarantee of future performance.** The Heritage Plans are available by prospectus only. Please read the Heritage Plans' most recent prospectus for further details related to qualification criteria of the educational assistance payments (EAPs) your beneficiary could receive and the fees associated with your plan. This prospectus is available in the Forms and Resources section at [knowledgefirstfinancial.ca](http://knowledgefirstfinancial.ca).

Table 1: Your net contributions and government grants				
Contributions less fees (or <b>your principal</b> )				\$0
Canada Education Savings Grant <sup>1</sup>				\$0
Canada Learning Bond <sup>2</sup>				\$0
Quebec Education Savings Incentive <sup>3</sup>				\$0
Saskatchewan Advantage Grant for Education Savings <sup>4,5</sup>				\$0
British Columbia Training and Education Savings Grant <sup>6</sup>				\$0
<b>SUBTOTAL</b>				<b>\$0</b>

Table 2: Your potential earnings			
	At 3% rate	At 4% rate	At 5% rate
Income on your principal <sup>7</sup>	\$5,961	\$6,869	\$7,905
Income on government grants <sup>8</sup>	\$1,197	\$1,380	\$1,588
<b>TOTALS<sup>9</sup></b>	<b>\$7,158</b>	<b>\$8,249</b>	<b>\$9,493</b>

**2** **Need to Know**

Under the self-determined option, the pay-outs are as follows:

- You or your beneficiary can receive your principal for your beneficiary's first year of post-secondary studies.
- Your beneficiary is eligible for EAPs as long as they are enrolled in full-time or part-time eligible studies as specified in the *Income Tax Act* (Canada).

If your beneficiary does not attend post-secondary studies, you may withdraw your principal and you can request your plan's income as an accumulated income payment (AIP) provided you have met the *Income Tax Act* (Canada) requirements. In this case, the government grants will be returned to the applicable government.

**3** **Please refer to Appendix A for important information and disclosures regarding your Hypothetical Illustration of Benefits.**

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- 1** This hypothetical illustration contains two tables. Table 1 displays net contributions and government grants currently in your plan. Table 2 shows the potential earnings on your net contributions and on government grants up to the expiry date of your plan based on future income growth at 3%, 4% and 5% rates. Under the **self-determined option**, you have the **flexibility and ability** to hold the funds in your RESP until its expiry date.
- 2** This section provides you with additional information regarding the two tables contained in the Hypothetical Illustration of Benefits section. It is important to note **your plan's expiry** date as this is the **deadline** applicable for requesting any remaining funds from your plan. Please ensure to review the Account Details and Payment Made sections on the back of your Statement of Account for details on the remaining funds in your plan and a breakdown of any payments that were made to you or your beneficiary during the reporting period.
- 3** The disclosures and important information regarding the hypothetical illustration of benefits can be found in the "Appendix A". **Please review these disclosures thoroughly.**

2020 Statement of Account & Plan Costs as at December 31, 2020

<b>4</b>	<b>Plan Information</b>	Contract Number: 99999999	Number of Units: 6.15
		Subscriber: Mr. John Sample	Contribution Mode: Annual
		Joint Subscriber: Mrs. Jane Sample	Standard Contribution: \$397.30
		Beneficiary: Christopher Sample	Contribution Date: April 1st
		Plan Type: Heritage	Outstanding Sales Charges: \$0.00
		Plan Status: Matured	Outstanding Account Maintenance Fees: \$0.00
		Pay-out Option: Self-Determined Option	Effective Date: April 12, 2000
		Expiry Date: December 31, 2035	Last Scheduled Contribution: April 1, 2014
		Dealer: Knowledge First Financial Inc.	Maturity Date: July 31, 2017
		Sales Representative: Bob Sample	

**5** Please review your annual statement carefully. In order for us to be able to communicate with you, please ensure that we always maintain a current address and phone number for you. If you are receiving your mail electronically, please ensure that your email address is current as well. If you note any discrepancies or you have any concerns, please contact our toll free number at 1 800 363-7377 or email us at [contact@kff.ca](mailto:contact@kff.ca).

**6**

Account Details	Opening Balance: 01/01/2020	Activity in 2020	Closing Balance: 12/31/2020
<b>Contributions<sup>6</sup></b>	\$754.17	(\$0.00)	\$754.17
<b>Less:</b>			
Sales charges	(\$615.00)	(\$0.00)	(\$615.00)
Account maintenance fees	(\$139.17)	(\$0.00)	(\$139.17)
Insurance premiums (if applicable)	(\$0.00)	(\$0.00)	(\$0.00)
Income adjustment (if applicable) <sup>7</sup>	(\$0.00)	(\$0.00)	(\$0.00)
<b>SUBTOTAL (your plan's contributions less fees, or your principal)</b>	<b>\$0.00</b>	<b>(\$0.00)</b>	<b>\$0.00</b>
Income earned on your principal <sup>8</sup>	\$3,588.34	\$275.38	\$3,863.72
<b>Government Grants</b>			
Canada Education Savings Grant <sup>2</sup>	\$0.00	\$0.00	\$0.00
Canada Learning Bond <sup>9</sup>	\$0.00	\$0.00	\$0.00
Quebec Education Savings Incentive <sup>3</sup>	\$0.00	\$0.00	\$0.00
Saskatchewan Advantage Grant for Education Savings <sup>3,9</sup>	\$0.00	\$0.00	\$0.00
British Columbia Training and Education Savings Grant <sup>2</sup>	\$0.00	\$0.00	\$0.00
Income earned on government grants <sup>8</sup>	\$722.57	\$53.50	\$776.07
Less: Canada Learning Bond admin fee (if applicable) <sup>9</sup>	(\$0.00)	(\$0.00)	(\$0.00)
<b>Total market value of your plan<sup>11</sup></b>	<b>\$4,310.91</b>	<b>\$328.88</b>	<b>\$4,639.79</b>

**7**

Transactions Made During the Reporting Period Affecting the Total Number of Units of Your Plan					
Transaction Date	Transaction Type	# of Units of Heritage Plans	Price per Unit	Total # of Contributions Remaining for this Transaction	Total Value of Transaction Based on Completed Contribution Schedule
Your plan did not have any transactions affecting the total number of units (such as addition, reduction or transfer of units) during the reporting period.					

**8**

Payment(s) to You and/or the Beneficiary During the Reporting Period			
Transaction Date	Transaction Type	Amount	Important Message:
July 29, 2019	Maturity refund of your plan's principal	\$5,205.33	If you have remaining funds in your plan, the deadline to withdraw them is: <b>December 31, 2035</b> . <sup>10</sup> Please login to your subscriber online account at <a href="http://knowledgefirstfinancial.ca">knowledgefirstfinancial.ca</a> by selecting the Heritage Plans option and click on "Receive Funds From My Plan(s)". If the Total market value of your plan is \$0.00, this means that all funds have been paid from your plan and this will be your last statement of account.

Please refer to Appendix A for important information and disclosures regarding your 2020 Statement of Account.  
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Toll Free 1 800 363-7377 | Fax 1 800 668-5007 | Email [contact@kff.ca](mailto:contact@kff.ca) | [knowledgefirstfinancial.ca](http://knowledgefirstfinancial.ca)

**4** The "Plan Information" section contains **important information and dates** relating to your Heritage RESP. It is important to note the pay-out option of your plan and the deadline for requesting the funds from your plan which is your plan's expiry date. There are consequences if you don't meet this deadline. Please refer to Appendix A included in your Statement of Account package for more information.

**5** It is important to review your annual statement very carefully. If you note any discrepancies or have any questions or concerns, our Contact Centre is available Monday to Thursday between 9:00am and 8:00pm and on Fridays from 9:00am to 6:00pm. It is also very important to **communicate any changes** to your contact information so that we can keep you **informed** about your plan.

**6** The "Account Details" section summarizes the financial activity of your plan. Each item in this section, such as your contributions, deposits of government grants and applicable deductions, has an opening balance, a record of its activity in 2020 and a closing balance.

**The Subtotal** (representing your contributions less fees) is calculated by deducting the sales charges, account maintenance fees, insurance premiums (if applicable) and income adjustments (if applicable) from your contributions. Each column in this section has its own total value. The total for the **Opening Balance** column represents the value of your plan at the beginning of the year. It is the same as the **Closing Balance** from the 2019 reporting period. The total of the **Activity** column represents the net changes in your plan for 2020. If any funds were withdrawn from your plan during the reporting period, the amounts will be indicated in brackets. The totals of each item in this section including the "Total market value of your plan" represent the Closing Balances in your plan as of December 31, 2020. If the Closing Balance of your plan is \$0.00, this means all funds have been withdrawn from your plan and this is your final Statement of Account.

For more information on each item in this section, please visit [knowledgefirstfinancial.ca/HeritageStatement](http://knowledgefirstfinancial.ca/HeritageStatement).

**7** The "Transactions Made" section summarizes the **transactions** that occurred during the reporting period **that affected the total number of units** in your plan. The total value of the transaction based on the completed contribution schedule is calculated by multiplying the number of units associated with the transaction, the price per unit and the total number of contributions remaining for that transaction.

**8** The "Payment Made" section summarizes the payments made to you or to your beneficiary during the reporting period and includes an important message regarding withdrawing any remaining funds from your plan.